

# **Nursing Services Certification**

#### **Overview**

Currently in Brazil the nursing workforce consists of a group of 541,903 nurses and 1,536,505 technicians and auxiliaries. The most extensive survey on a professional category ever undertaken in Latin America is unprecedented and covers a universe of 2,078,772 professionals.

In the Southeast region of Brazil, the largest contingent of nursing professionals is 758,519, or 52.3% of the national workforce.

The diversity in the distribution and development of nursing professionals impacts on the safety and quality of care offered to users of different health services and in different regions of the country.

### **Objective**

Supporting the alignment of nursing professionals' actions with patient quality and safety practices, defined by the organizations.

### The Benefits of Certification

The certification includes benefits for the country, such as the increase in national competitiveness provided by the improvement in the quality of health services, following the needs and reality of Brazilian culture.

For professionals, certification is the recognition that they are technically qualified, committed to the quality of health services and able to cope with the risks of their activity and the job market.

Certification is the provider of validation of the experience, knowledge and skills of nursing professionals.

It supports continuing education and develops the clinical skills that are conducive to job satisfaction among nursing professionals.

The certification process seeks to identify, evaluate and validate the knowledge acquired by professionals in their academic and work trajectories, where developmental points are identified necessary for the continuation of studies and / or professional exercises.



# **Characteristics of the Nursing Services Certification Program**

- 1. The code of ethics and standards of practice defined through the resolutions of the Federal Council and the State Councils are the basis of the program.
- 2. It should facilitate the movement of professionals throughout Brazil.
- 3. The program should be:

Administratively feasible;

Credible by system;

Supported by class councils and representative societies;

Economically viable;

Transparent;

Effective - provide benefits for quality and safety of care.

- 4. It should be flexible, applicable to practice respecting the context.
- 5. Ensure the confidentiality of information.



#### **Continuous Skills Development Program**

The competency development program was structured in the form of a mandatory knowledge trail that nurses will have to go through.

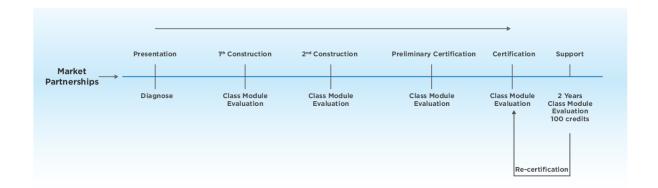
The team of nurses will have to fully fulfill the credits for the service certification.

TRANSFORMING CARE ACTION  AREACTION  AREACTION	PERSONAL SKILLS				INTERPERSONAL SKILLS					COMPETENCIES FOR ACTION					
	Self Knowledge	Self Development	Search Development	Demonstrates and Practice Ethics	Energizes Individuals	Develops Individuals	Communicates Effectively	Build Effective Teams	Establishes and Strengthens Culture	Competencies for Education Action	Knowledge and Practice	Actions and Attitudes of Caring	Responsibility for Quality of Care	Attitudes and Values to Develop and Provide Quality Care	Corporate Dimension
VALUING THE SYSTEM															
Understanding the System															
Impact of the Context on the System															
Complex Adaptive Systems															
Knowledge Management															
Safety Management															
Health Information Management															
Patient-Centered Care															
Performance Measurement in Health															
Improvement Cycles															
24 hours - 20 credits															
SOCIAL SCIENCE															
The Social Context of Health Work															
Management and Team Leadership															
Effective Team Building															
Clinical Ethics															
36 hours - 40 credits															
LEARNING															
Understanding the Knowledge Worker															
Improving Non-Technical Skills															
Comunication Problem Solvin Conflict Resolution Negociation															
Interprofessional Learning															
36 hours - 40 credits															

- 1. The continuing education program is intended to encourage professionals to seek other training on a voluntary basis;
- 2. Develop alternative strategies of learning and education for the nursing team;
- 3. It intends to make the nurses identify, collect, reflect and, most important, value their experiences;
- 4. Help you realize the extent of your learning and competence;
- 5. Evaluate your own performance, your strengths and weaknesses, and identify specific learning plans.



# **The Project**



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